

Michael Johnson

Banquet Bartender

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A dynamic banquet bartender with eight years of experience in delivering outstanding service during high-volume events. A proven track record of creating and refining drink menus to maximize sales revenue. Adept at leading banquet teams and identifying opportunities to enhance bar operations.

List Your Key Skills

- Banquet and event bartending
- Menu development
- Inventory management
- Staff development
- Guest relations

Add Your Professional Experience

Lead Banquet Bartender

Hilton Union Square, San Francisco, CA | June 2019 - Present

- Oversee bar operations for over 400 large-scale events with up to 500 attendees and consistently achieve satisfaction ratings of up to 92% on guest surveys
- Create and implement innovative drink menus customized for individual events, resulting in a 24% increase in bar revenue
- Manage, build, and train over 20 banquet servers and bartenders, provide mentorship, and ensure compliance with service quality standards

Banquet Bartender

The Fairmont, San Francisco, CA | June 2017 - May 2019

- Delivered exceptional bartending services for events hosting up to 450 guests, mixed and served a wide assortment of cocktails and specialty drinks, and achieved a 92% guest satisfaction rating
- Developed and implemented forecasting and inventory management processes to reduce waste by 11%, eliminating over \$2,500 in monthly cost savings

Add Your Education

Bachelor of Science in Hotel and Restaurant Management

San Francisco State University, San Francisco, CA | June 2017

Certifications

Certified Cicerone (CC)

Cicerone Certification Program | March 2019

Certified Beer Server (CBS)

Cicerone Certification Program | May 2017