

Professional Experience

CNA Supervisor

Texas Regional Medical Center, Dallas, TX | June 2018 - Present

- Oversee and mentor a team of 20 CNAs, ensuring compliance with patient care protocols and state regulations
- Implement staff training programs that increased team efficiency by 25% and improved patient satisfaction scores by 10%
- Coordinate with RNs and doctors to streamline care procedures and optimize workflow for high-acuity patients

Certified Nursing Assistant

Dallas Senior Care Center, Dallas, TX | May 2012 - May 2018

- Delivered compassionate care to 30+ residents daily in a long-term care setting
- Assisted in creating new patient mobility programs, reducing fall rates by 20%
- Trained junior CNAs on best practices for resident care and infection control

Education

Associate of Science (A.S.) in Nursing

University of Texas, Dallas, TX | May 2012

Certifications

- Certified Nursing Assistant (CNA), State of Texas | May 2012
- Advanced CNA Leadership Certification | September 2017

Kevin Thompson

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Dedicated CNA supervisor with 12 years of experience managing teams in hospital and long-term care settings. Strong leadership skills in staff training, workflow optimization, and quality patient care initiatives. Committed to improving team efficiency and patient outcomes.

Key Skills

Team leadership and mentoring

Patient safety compliance

Staff training and development

Workflow optimization

Infection prevention protocols