

# James Reynolds

Experienced country club bartender with over eight years of expertise in serving members and guests in exclusive, high-end club environments. Skilled in crafting premium cocktails, managing bar inventory, and delivering top-tier customer service to an elite clientele.

## Professional Experience

### Head Bartender

*Palm Beach Country Club, Palm Beach, FL*

*April 2020 - Present*

- Serve an exclusive clientele, providing high-end cocktail and wine recommendations to enhance the guest experience
- Develop seasonal drink menus tailored to club events, increasing specialty drink sales by 22%
- Manage bar inventory and vendor relations, reducing liquor costs by 15% through improved purchasing strategies

### Bartender

*Ocean Breeze Golf Club, Palm Beach, FL*

*May 2016 - April 2020*

- Provided beverage service for club members and private events, maintaining a 98% satisfaction rating in post-event surveys
- Trained new staff on club service standards, ensuring consistency in quality and professionalism

## Education

Bachelor of Science in Hospitality Management  
Florida State University, Tallahassee, FL | June 2016

## Certifications

- Court of Master Sommeliers – Level 1 | May 2019
- ServSafe Alcohol Certification | June 2016



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## Key Skills

Luxury service  
Wine and spirits knowledge  
Member relations  
Inventory management  
Private event bartending