

Raheem Richardson Entry-Level Bartender

A certified bartender with three years of experience within the hospitality industry, specializing in customer service, guest relations, and mixology. Adept at identifying creative ways to improve the guest experience and drive repeat business.

Certified bartender with over three years of experience in the hospitality industry, increasing guest satisfaction scores by 15% through exceptional customer service, guest relations, and innovative mixology techniques. Identified creative solutions to improve the guest experience, leading to a 20% increase in repeat business and a 10% boost in upselling premium beverages.

#### **Add Your Professional Experience**

#### Bartender

Starlight Pub, Seattle, WA

August 2023 - Present

- Deliver exceptional service to over 100 patrons per day, coordinate bar operations, identify solutions for guest needs, and maintain a 91% satisfaction rating
- Upsell specialty drinks and menu items and build positive relationships with patrons to generate repeat business
- Conduct forecasting and restocking for bar inventory and ensure strict adherence to sanitation standards

Server

Starlight Pub, Seattle, WA

June 2021 - August 2023

- Provided outstanding service to over 100 guests each shift and coordinated effectively with kitchen staff, bartenders, and hostesses during high-volume periods
- Educated patrons on menu items and daily specials and utilized upselling techniques to exceed monthly sales goals by 20% and 30%

### **Add Your Education**

Bachelor of Arts (B.A.) Hospitality & TourismJune 2021University of Washington, Seattle, WA

# Certifications

ServSafe Certification

LinkedIn Portfolio

## List Your Key Skills

Mixology

Guest relations

Communication

Inventory management

Upselling techniques

June 2021