



Sophia Patel

Denver, CO 80202
(555) 654-3210

sophiapatel@email.com
LinkedIn

Attentive server with over five years of experience in casual dining and gastropubs, specializing in building loyal customer relationships, resolving complaints promptly, and upselling craft beer and seasonal dishes. Proven track record of exceeding sales goals and contributing to team efficiency.

Professional Experience

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| January 2022 - Present | Server | <i>Steuben's, Denver, CO</i> |
| | <ul style="list-style-type: none"> Manage up to 10 tables in a high-volume gastropub, serving 150+ guests daily during peak hours Recommend craft beer pairings and rotating seasonal menu items, increasing overall guest satisfaction scores by 20% Cultivate repeat clientele through personalized service, leading to a 15% boost in guest retention rates Assist with onboarding and training of new hires, helping reduce training time by 10% | |
| June 2019 - December 2021 | Server | <i>Avanti Food & Beverage, Denver, CO</i> |
| | <ul style="list-style-type: none"> Delivered exceptional service in a bustling food hall, managing diverse menu offerings from multiple vendors Used upselling strategies to exceed individual sales targets by 25% Supported shift leads with opening and closing duties, maintaining a clean and organized workspace Resolved guest concerns quickly and professionally, contributing to a 95% satisfaction rating on post-dining surveys | |

Education

Associate of Applied Science (A.A.S.) in Culinary Arts | May 2019
Community College of Denver, Denver, CO

Key Skills

